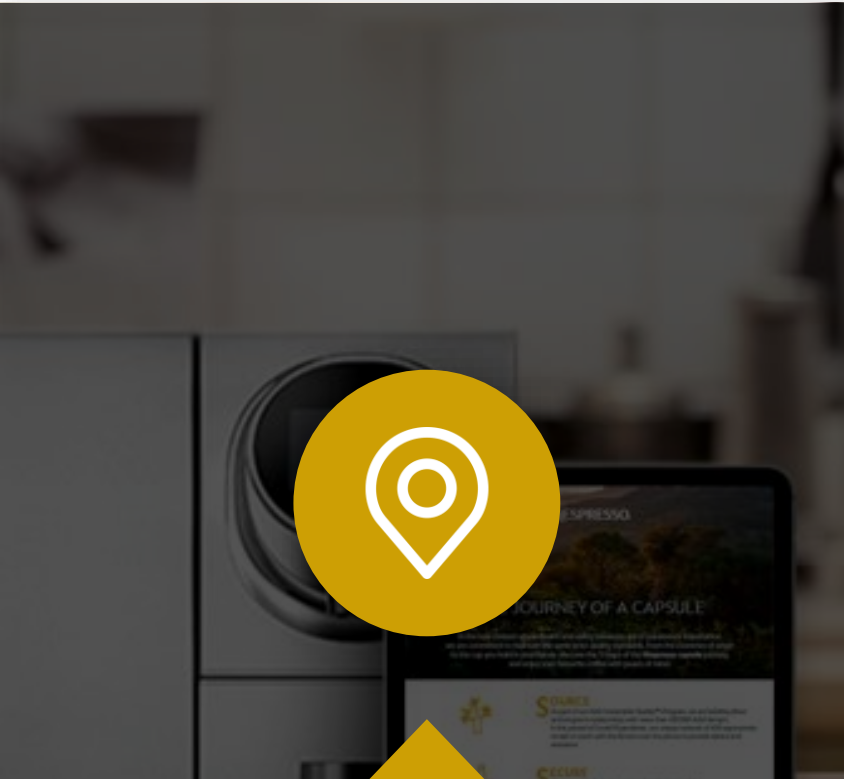


NESPRESSO OFFERS SINGLE SERVED AND TOUCHLESS SOLUTIONS TO CREATE PEACEFUL COFFEE MOMENTS

SAFE SOLUTION 



**SET OF COMMUNICATIONS
AT THE POINT OF
CONSUMPTION**

**SINGLE TOUCH
ACCESSORIES**

COMING SOON

**TOWARDS A
TOUCHLESS
EXPERIENCE**

COMING SOON



SET OF COMMUNICATIONS AT THE POINT OF CONSUMPTION

Show you value your clients' employees' safety and well-being, with **reassuring communications**, you can display next to your Nespresso coffee machine:



THE JOURNEY OF A CAPSULE:

At every level of the value chain, we take steps to ensure our products are safe



MACHINE USAGE SAFETY:

We provide you with safety tips to help your clients' employees to prepare an easy and safe Nespresso coffee



MACHINE CLEANING GUIDANCE:

We provide your cleaning teams with clear guidance to ensure machines are cleaned safely





SINGLE TOUCH ACCESSORIES

In addition to ensuring proper sanitizing of hands and cleaning of the surface, offer to your clients' employees **single touch accessories and single use cups to minimize contact** and allow them to choose and get their favorite coffee with peace of mind:



**Individual capsules dispenser
with tubes** (Sept.2020 EU)

Dispenser based
on Gemini tubes

3 varieties of capsule



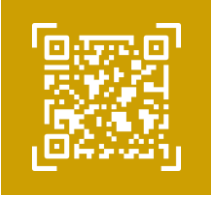
Integrated dispenser (Oct.2020 EU)

With or without cups

6 varieties of capsule

With single use sugar and stirrer
(under development)

Wrap bamboo stirrers (Aug.2020 EU)

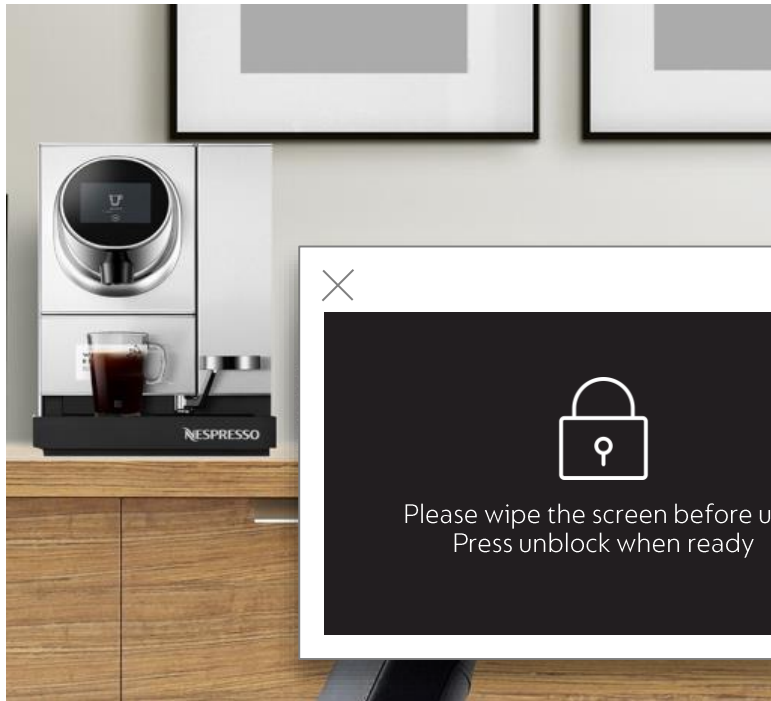


TOWARDS A TOUCHLESS EXPERIENCE

SAFE
SOLUTION



Nespresso Professional is developing new technology features which will be available on our **Nespresso Momento** machine range



FREEZE OPTION

Freeze option prompts a message, in the welcome screen, to **recommend user to wipe the screen** before usage



AUTOMATIC BREWING

Automatic brewing option will recognize the capsule inserted and start to brew automatically through capsule recognition the perfect Ristretto, Espresso or Lungo depending on the capsule selected. It **doesn't require "a touch" on the touchscreen to activate the brewing process**



NESPRESSO MOMENTO TOUCHLESS

SAFE SOLUTION



Brew a perfect cup of coffee through a touch on your smartphone

With a simple touch on their personal phone, the consumer (user) can select a recipe and enjoy their Nespresso coffee without touching the Nespresso Momento machine



START

User selects his/her favorite capsule and insert it



1

User scans the QR code and is directed to a webpage/app



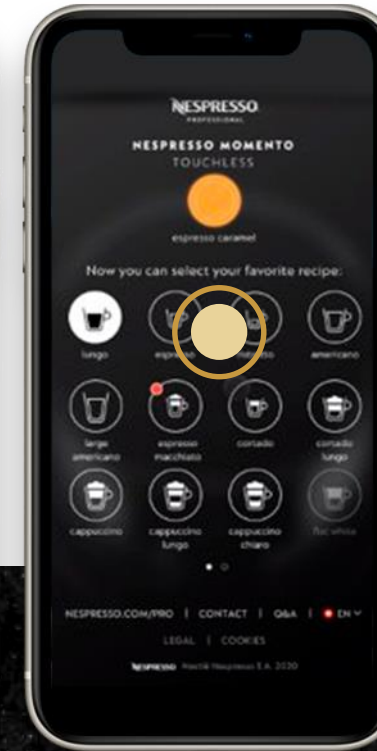
2

The mobile shows the Nespresso Momento screen



3

User selects the recipe



4

The recipe selected is sent to the machine via the modem



ENJOY

The brewing is starting. The user can enjoy his/her coffee